



An **AEP** Company

BOUNDLESS ENERGYSM



Non-Residential Customer Engagement Solution

Presented by:
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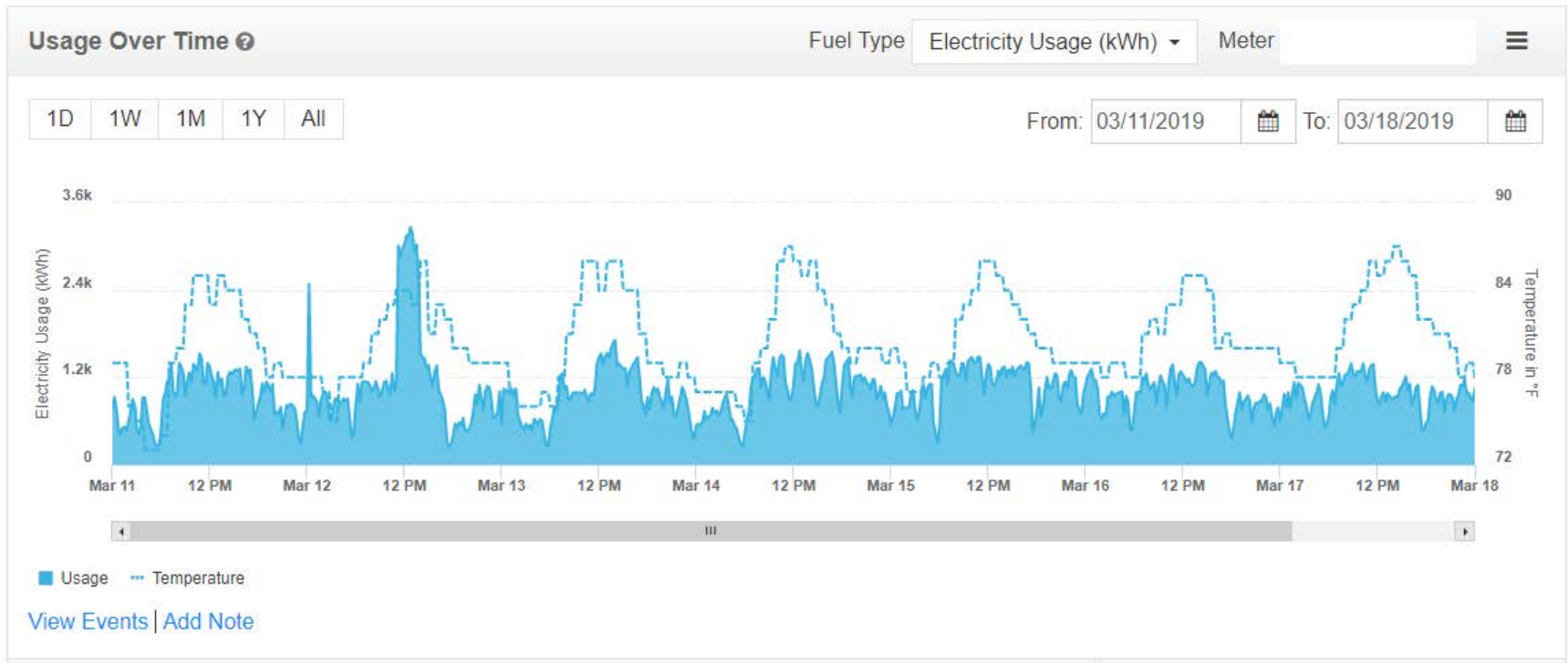
They're here! MyAccount Enhancements

- New graphs & charts will display usage in monthly bill cycles for all customer
 - Usage/Demand Overview
 - Enables a variety of views to analyze usage/demand trends
 - Billing Insights*
 - Customers can compare charges from previous bill cycle, prior year bill cycle and year over year charges
 - Facility Insights
 - Completing the facility profile may enable better savings recommendations based on customer's facility type
- *Customers with AMI meters will have usage insights at the daily and 15 minute intervals*

**If a customer is a choice customer their supplier charges may not be displayed. Costs displayed will reflect AEP Ohio charges only.*

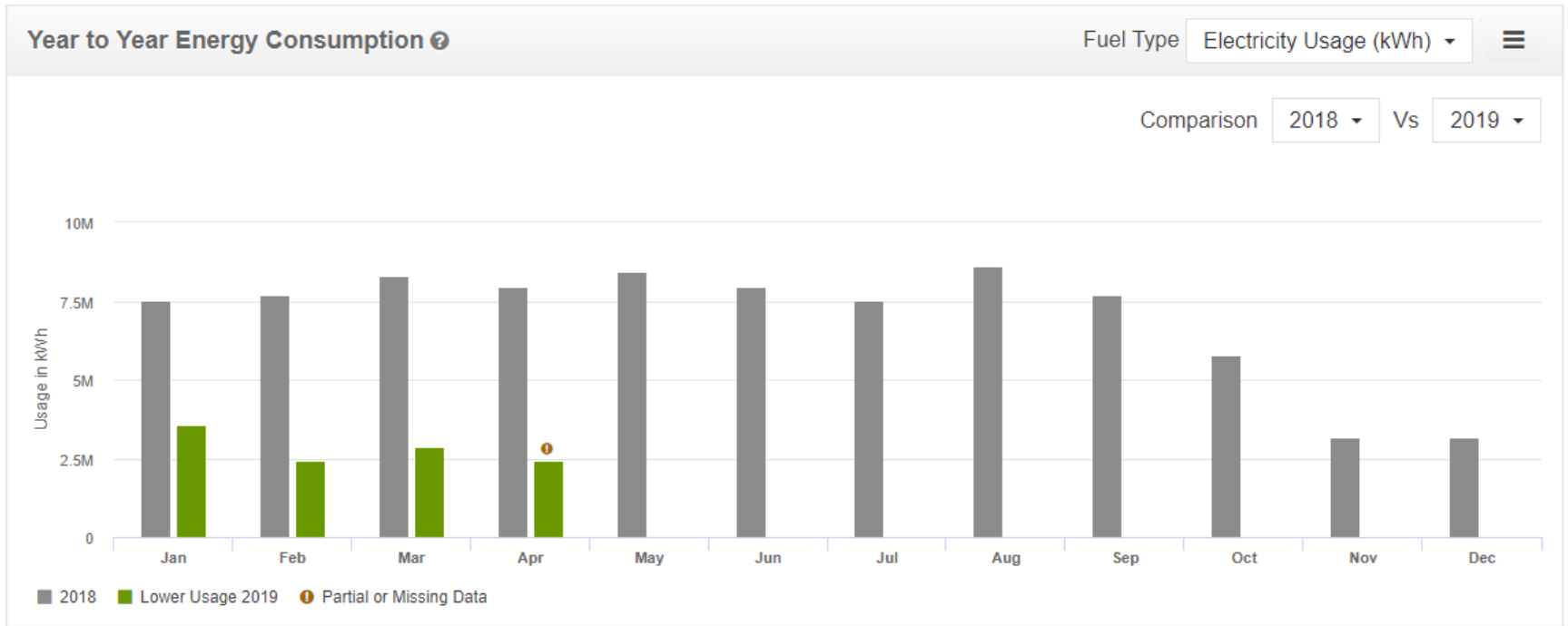


Usage Overview – Usage Over Time

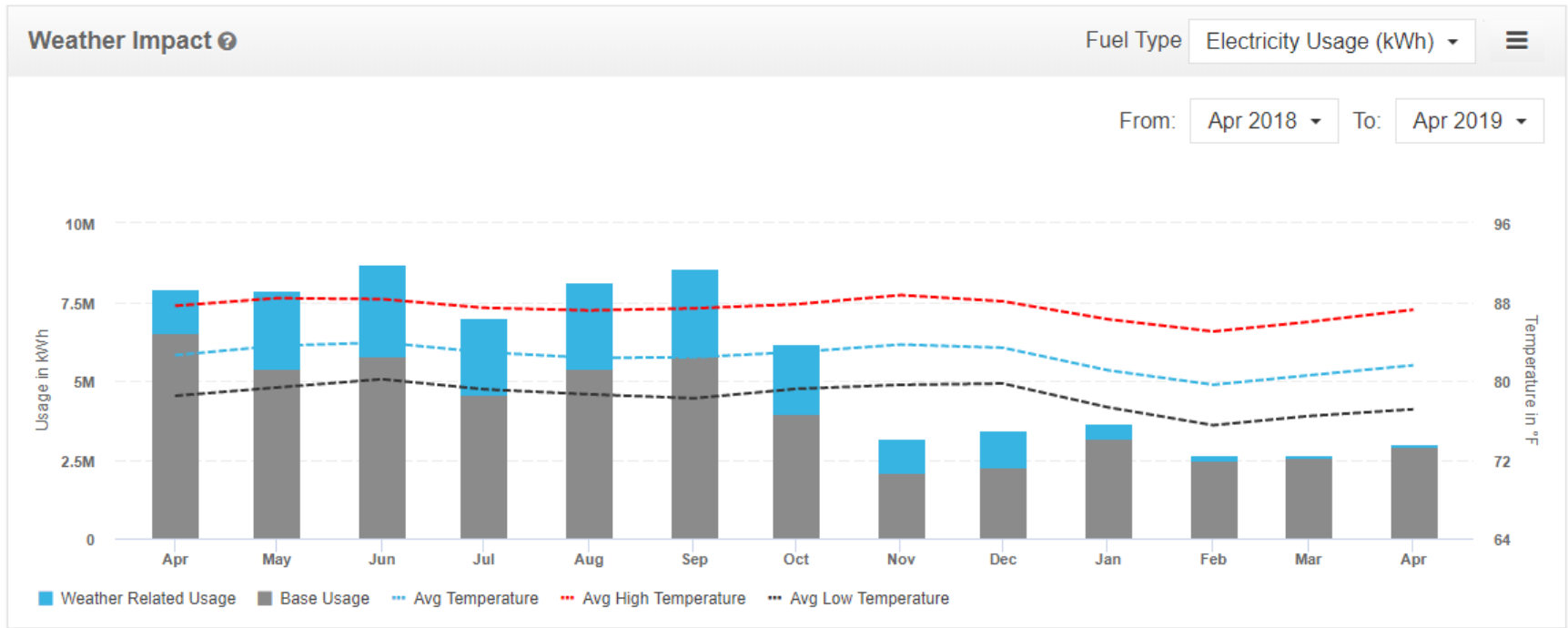




Usage Overview – Year-To-Year Usage



Usage Overview – Weather Impact





Billing Insights – Compare Charges

Compare Charges ⓘ Fuel Type Electricity (\$) ⌵ ☰

Your electricity charges are \$11,512 lower than the previous bill.

Bill for: April 2019 ⌵

Compared to: Last Year Previous Bill

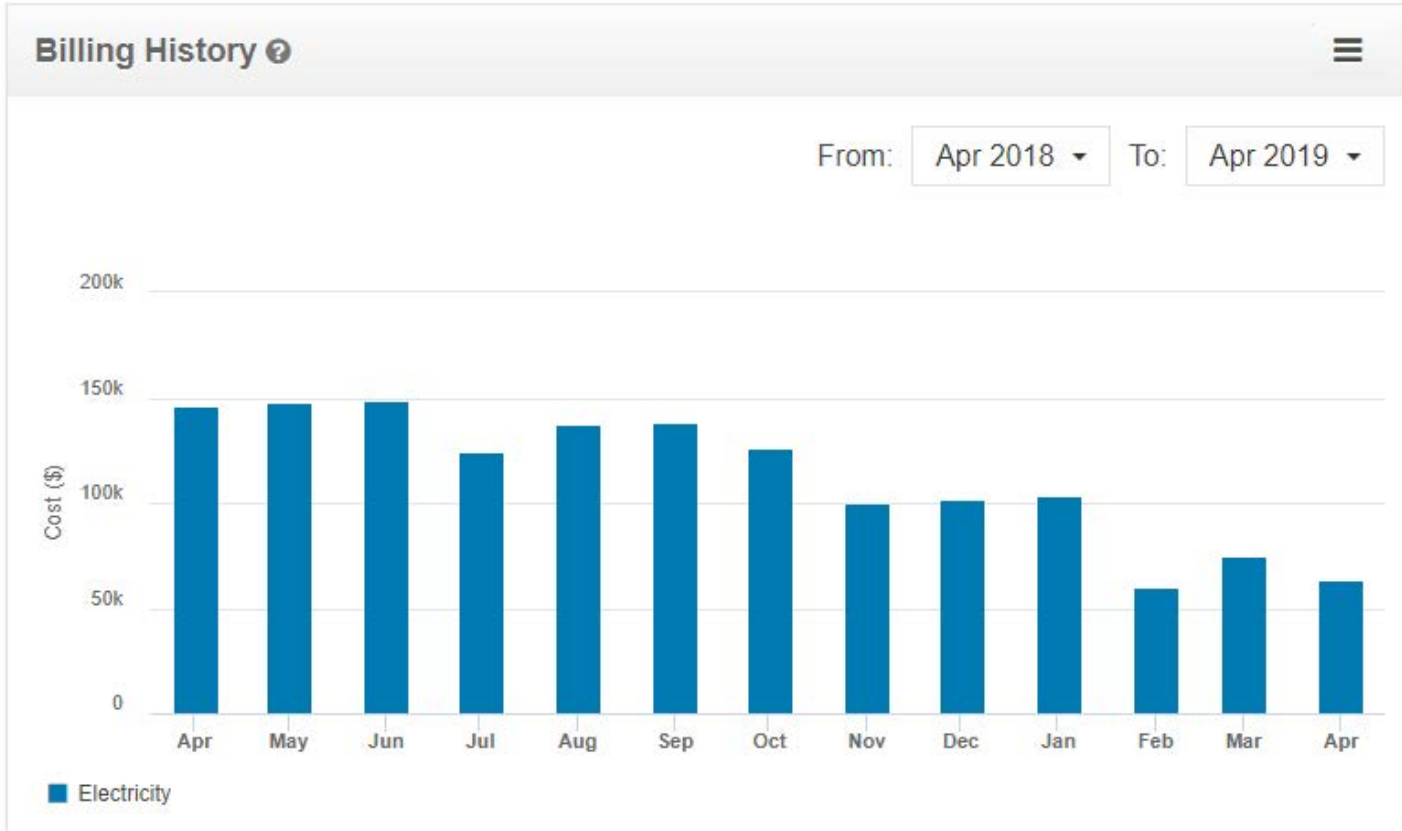
Month	Charges
March 2019	\$75,046
April 2019	\$63,534

Why are my charges different?

⚙️ Weather ⓘ	-\$2,756
⚙️ Operations and Other Factors ⓘ	-\$8,756
📅 Days in Billing Period ⓘ	0 days / \$0
Total difference in charges	-\$11,512



Billing Insights – Annual Bill Overview





Facility Insights – Profile Questions

Tell us about this location.

Fill out the form below for [more accurate usage insights](#) and [customized efficiency recommendations](#) for the selected facility.

Tell us about your Site

Business Details

What is the main business activity at your site?

We've estimated this information based on what we know about your site. Please review and modify if necessary, as we use this information when analyzing your usage data.

Do you know exactly how big your site is (m² / sq. ft)?

Yes No

Reset Save

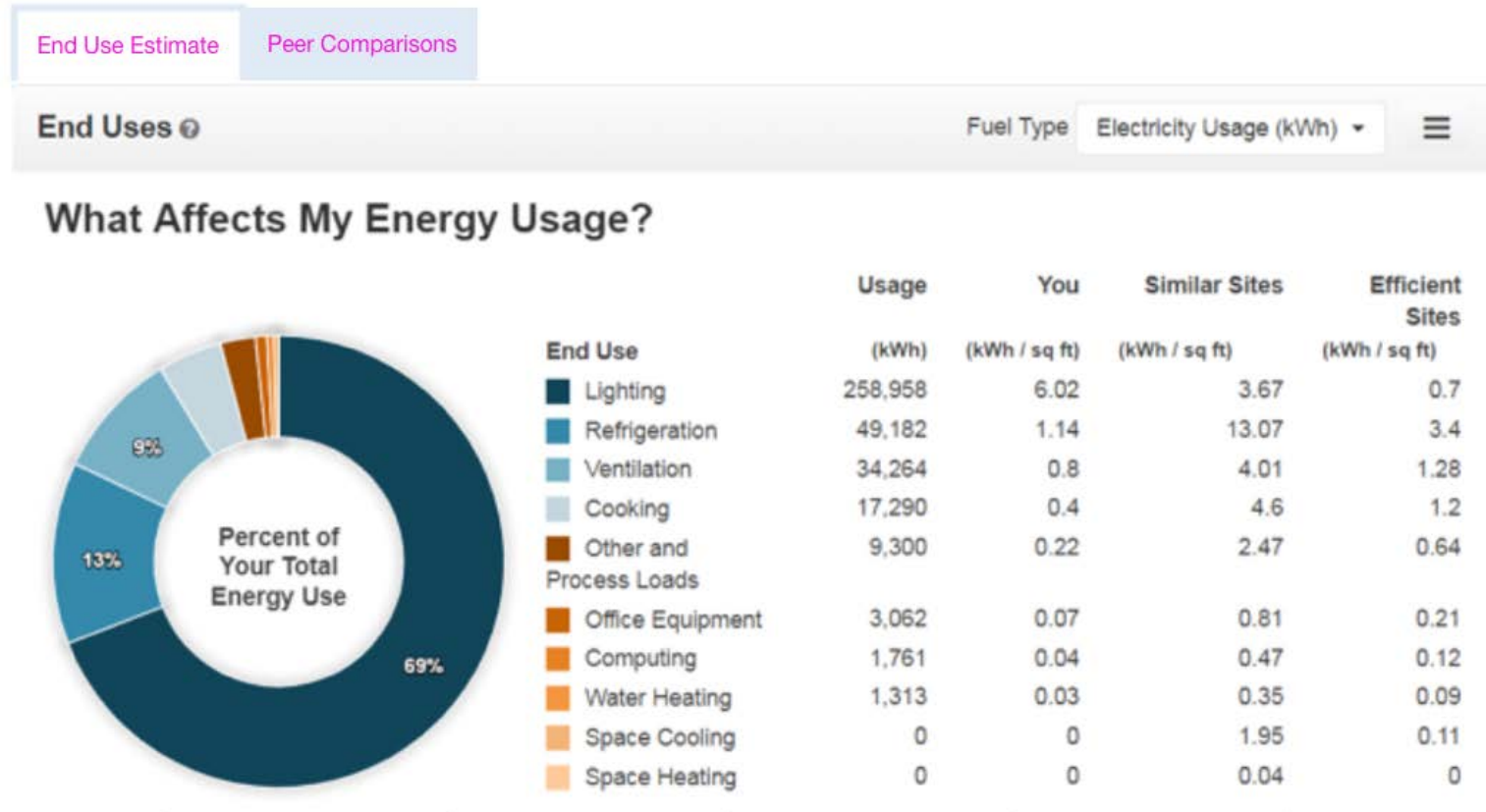
Heating & Cooling Details

Occupancy Details

Others


Facility Insights – Usage Disaggregation

Usage Comparisons




Facility Insights - Recommendations

Recommendations 0 Category: All Sort By: Relevance



Find out more about FirstFuel
 FirstFuel's customer intelligence platform unlocks the value of energy use information to transform how businesses understand and interact with energy.

[Already Done](#) [Get Started](#)




Install refrigeration controls
 Older commercial refrigeration is not as efficient as newer models. Most fridges and freezers are cooled using fans that run all the time even though they are only needed around half the... [Read more](#)

Potential Savings
\$25 / Year

Payback Period
3 to 5 Years

[No Thanks](#) [Completed](#) [Add To Plan](#)




Install kitchen hood controls
 Kitchen hoods are typically turned on when staff arrive and left on all day until the last person leaves, meaning fans are often running when no one is cooking. Save energy by using hood... [Read more](#)

Potential Savings
\$12 / Year

Payback Period
3 to 5 Years

[No Thanks](#) [Completed](#) [Add To Plan](#)




Optimize evaporator fan motor controllers
 In most refrigeration systems, particularly in walk-in coolers and freezers, evaporator fans blow air across the evaporator coils. It is only necessary for the evaporator fans to run at full... [Read more](#)

Potential Savings
\$5 / Year

Payback Period
1 to 3 Years

[No Thanks](#) [Completed](#) [Add To Plan](#)



Install electronically commutated motors
 Evaporator fan motors in traditional installations tend to run continuously to keep refrigeration temperature at a set point. Installing Electronically Commutated Motors (ECMs) greatly... [Read more](#)

Potential Savings
\$5 / Year

Payback Period
1 to 3 Years

[No Thanks](#) [Completed](#) [Add To Plan](#)

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Check it out!

- Updates to MyAccount are available now.
- If you haven't already, register for your online account at www.aepohio.com